# A picture containing background pattern  Description automatically generated

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# Bianchinobrothers@gmail.com

# Sean- 832-725-9151

# Notes:

# If paying balance in cash on delivery day, please have exact amount, we do not carry cash for change. If paying via Zelle or Cash App, please process payment the day before your event.

# If paying with a credit or debit card there will be a 2.9% processing fee applied. Taxes may be applicable as well.

# Zelle info: Sean Bianchino 832-725-9151

# "Refundable Security Deposit" if applicable will be refunded between Monday - Wednesday after your event. Please Note: Security Deposit is refunded if the following rules are met.

# No Sweets, Drinks, or Food (stains, spills, smeared) in the play area.

# Play area must be clear of kids/adults when the team is picking up for the safety of children and to comply with our insurance policy.

# All ball pit balls must be inside the ball pit when we arrive to pick up.

# Extremely dirty flooring (mud, dirt) Even when a dirt fee has been charged if there is an extreme amount of dirt in the bounce house or play area you will be charge an additional amount.

# Any damages to the equipment will be deducted from the deposit. Including high heel punctures to the flooring, damage flooring will be charge. $15.00 each.

# Thank you for your understanding.

# Legal Terms

# Terms and Agreements are between Bianchino Bros. Playland LLC., herein referred to as “BBP”, and "Customer" (Customer name is on the top left corner of the invoice)

# This is a legal document between the "customer” and “BBP” which affects your legal rights, please read carefully.

# Playground Equipment Rules and Safety Procedures

# At “BBP”, SAFETY is our #1 priority. We have setup a quality control procedure to inspect every PIECE of equipment before it is used. We will also take the time to instruct customers on safety rules before, during, and after the use of our equipment.

# Play at your own risk.

# NO diving

# NO shoes, sneakers, flip flops, sandals, or high heels. NO pushing, shoving, wrestling, horseplay, or piling.

# NO equipment should be removed from within play area.

# NO Paint stain/mess-prone (i.e., glitter, slime, messy art, temporary tattoos, face paint etc.)

# All sharp objects must be removed before play (including pens, pencils, jewelry, knives, eyeglasses, bling on pockets, etc.)

# NO HIGH HEELS, THEY WILL DAMAGE THE FOAM FLOORING WITH PUNCTURES, EACH DAMAGE FLOORING WILL BE CHARGE AT A COST OF $15 EACH. BY SIGNING OUR "TERMS AND CONDITIONS, RELEASE OF LIABILITY" YOU AGREE TO THIS CHARGE IF FLOORING GETS DAMAGE.

**Extremely Dirty equipment will be charged an additional fee ranging from $100 up to $250 clean up fee.**

# $50 charge will apply if the ball pit balls are not inside the ball pit when pick up crew arrives.

**$100 charge will apply if the play area is not free of children/parents when the crew is picking up, for the safety of the children and to comply with our insurance policy.**

**Regular Hours of Operation 10AM - 8PM** Rentals are for up to 4 hours. You may purchase additional hours **PRIOR** to scheduled pick-up time (additional charges will be incurred).

Deliveries start as early as **7am** on the day of the event, we will message you the day before your event to provide a delivery time frame and we will message you again on the day of the event with an ETA.

**Deliveries** will be made between **7AM** and your reservation time. The person who made the reservation or who made payment must be present during the time of delivery to sign for the rental.

**Pickup's** will begin from your requested time but can range 2 hours after desired pickup time.

It is required to have a minimum of 2-hour window for delivery and pickup so we can make deliveries and pickups on time, otherwise DELIVERY and PICKUP times cannot be GUARANTEED.

**Latest Pickup time is 8pm** (regular service hours).

There are times if weather allows and if equipment is available to offer overnight pick-ups. Please call or txt for more information.

**Setup:** Equipment can be setup on grass, concrete, asphalt, hardwood, turf, dirt, sand. \*Cleaning fees apply for equipment setup on dirt / sand. **A flat area (Concrete/Asphalt) is best for setting up, we can set up on any other surface, but the fence and ball pit will not be straight/ stable.**

Water sprinklers must be turned off during the rental if water is found inside products a cleaning fee of minimum $200 will apply.

It is the customer's responsibility to make sure there is enough space for setup. Customers are responsible for measuring their setup area and make sure the rented equipment will fit. Please check for electrical cables if renting an XL jumper.

Gates and Walkways must be a minimum of 3 feet wide and 15 feet height. If you need help with pathway requirements, please contact us. Stairs: Customer must inform (our name here) of any stairs / steps present in the setup area. Additional fees may apply.

# SETUP AREA PREPARATION:

It is the customer's responsibility to have setup area ready when we arrive to deliver. (i.e. lawns mowed, vehicles/obstacles out of the way, **animal feces removed**) If site is not ready / accessible when we arrive to deliver we might be force to leave to be onetime for other deliveries, and reschedule your delivery at a later time, with an additional delivery charge. Please clear one side of your driveway for delivery vehicle.

# BBP Rain Policy:

In case of rain or severe weather conditions like high winds exceeding 20mph during your rental date, customer is allowed to cancel same day as delivery without any cancelation fee.

Please call/txt/voicemail by 10pm. 832-725-9151

# Customer must contact and cancel by 10pm the day before the event. (txt/voicemail/email of before 10pm)

If customer cancels the order, it will be cancelled for the rest of the rental period with no guarantee that BBP can deliver if weather conditions get better.

If customer decides to go ahead with the order even though the weather forecast says it will rain, but it is not actually raining at the time, then we will go ahead and deliver the order. However, if it does start to rain during the rental time, BBP reserves the right to cancel the order, due to safety concerns, with NO refund provided.

During rain/inclement weather, it is unsafe for anyone to play inside the inflatables, soft play areas, electrical rides therefore we do cancel orders during raining/inclement weather days.

# It is the customer's responsibility to contact BBP to cancel their order or go through with it during these rain/inclement weather days before 8 am. If customer decides to cancel order once BBP driver has already arrived at their location, then BBP reserves the right to charge customer a cancellation fee for not contacting before delivery and for making our driver do the labor work and drive out to your location.

 Sunny Day's

BBP does not provide shade / canopies for outdoor set-ups, we strongly recommend the play area to be set-up under a shaded area, equipment may get hot when expose to sun rays.

PARK RESERVATIONS

Customer must be present at the park at least 1-2 hours before the time of delivery.

Customer should call their local city Park and Recreation Department to inquire about their rules and regulations prior to placing order. Park permits are required from the customer prior to event date by most parks, some don't require it, so please check with park officials to make sure. If a permit is required but customer did not obtain it or falsified information, park officials may require the bouncer to be picked up during the event, in which case there will be no refund.

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# All permit copies must be emailed to us at Bianchinobrothers@gmail.com before your event date.

BBP has full liability insurance and delivers to all parks that allow inflatables. Parks require the applicant to acquire additional insurance from BBP for the bouncer rental. Customer should reserve units approximately 3-4 days before event day to allow time for processing the required insurance certification with the park. For all special paperwork like endorsements or waivers of subrogation, please allow at least 1 week for processing. Additional fees may apply based on insurance paperwork requirements.

A 5,000-watt generator, or stronger, is required for all electrical equipment going to a park, unless park facility provides electricity and customer has ensured there will be a dedicated 15 AMP circuit available. ($100 Fee)

**BBP does not rent generators for free.**

**Electricity responsibilities:**

**Providing adequate electricity is solely the customers responsibility. Customer must make sure there are an**

**adequate number of electrical outlets, with sufficient power, to keep the units working properly.**

# Electricity outlets must be capable of providing a dedicated minimum of 15 Amps for each blower. Make sure the electric outlet you intend to use is equipped with a Ground Fault Circuit Interrupter (GFCI, most new electric outlets are).

Please check all electricity outlets you plan to use for BBP equipment to ensure there will be an adequate supply of electricity. Insufficient electricity can create major problems during the course of the rental period (i.e., setup delays, constant deflation), therefore, we urge all customers to make preparations and exam electricity outlets to make sure they will provide sufficient electricity.

# Release of Liability

Customer agrees to take FULL responsibility in ensuring safe operation of BBP equipment, to follow any safety rules posted on Product(s) and/or verbally given, and to supervise the BBP product(s) rented any and all participants. Customer understands and acknowledges that any activity in connection to BBP product(s) brings both known and unanticipated risks that could result in property damage, physical or emotional injury, paralysis, death or other damage or injury to participants. Those risks include but are not limited to falling, falling on top of each other, slipping, crashing, bumping heads, kicking, kicking each other, and colliding. Customer understands such risks cannot be eliminated without jeopardizing the essential qualities of the activity. Customer agrees to release of liability, forever discharge and hold harmless BBP including its officers, employees, subcontractors and/or agents from any injuries, damages, claims or deaths that result from Customer negligence including any injuries, damages, claims, or deaths asserted by Customers guests, invitees or third parties. Further, Customer agrees not to hold BBP, including its officers, employees, subcontractors and/or agents liable or accountable for any costs injuries arising out of or in connection to attorney’s fees and/or claims brought up in court involving the use of any BBP product(s). Customer shall indemnify and hold harmless BBP, its employees, executives, and agents from and against all damages, liabilities, claims, deaths, costs, expenses, attorney’s fees, etc. incurred by Customer directly or indirectly, in connection with the rental of BBP product(s) due to their negligence.

By signing and/or paying for this invoice (or both signing and paying). I forfeit all rights to bring a suit against Bianchino. Bros. Playland for any reason. In return, I will make every effort to obey safety precautions as listed in writing, in efforts to keep the Bianchino Bros. playland experience positive, I have the safety rules and understand that I will ask for clarification when needed.

